



# United

HEMOCARE

There's just no place like home.



## Welcome to United HomeCare

United HomeCare is a private non-profit home health and community care organization dedicated to making people's lives better with proven quality-of-life solutions delivered in the comfort of home settings. Our organization has served South Florida with distinction since 1974.



How can we help you?

“  
*We are there for our clients every step of the way, arranging the transition process from hospital to home, providing short-term or long-term home care, personal assistance and managing complex care plans for progressive chronic diseases.*  
”



José R. Fox,  
President and Chief Executive Officer, United HomeCare

## Our Mission

is to make a difference in the lives of individuals by offering community-based health care solutions that promote independence and wellness.



## Our Vision

Leading the enhancement of integrated care in the comfort of home settings.

Over the years, we have earned a reputation for pioneering advances in home care programs, disease management, and caregiver support programs. Our clients benefit from the knowledge and experience of a wide range of health professionals who specialize in care for the elderly and disabled – nurses, therapists, social workers, home health aides, and others.



Close to family.



*Two years ago, I was sent to a nursing home and I spent more than a year there. I was depressed. I felt like I was distanced from society. Thanks to United HomeCare, I am able to live in my apartment. The agency has really made a difference in my life. I feel like I have almost erased my depression.*



*E. Saavedra,  
Client*

Our clients stay in the comfort of their homes, especially when advancing in age or when disability affects their health and well-being. There are many ways to maintain independence at home while receiving the ongoing care and personal assistance individuals need.

Their physical comfort in the surroundings of their home can contribute to stronger recovery and greater independence, all at a much lower cost than care in an institutional setting.

## Our Services

United HomeCare offers a comprehensive range of home care services:

- Clinical Evaluation
- Care Management
- Skilled Nursing
- Ventilator Care
- Therapy Services
- Medication Management
- Tele-Health Monitoring
- Chronic Disease Management
- Transitional Care
- Counseling
- Nutrition
- Home Health Aide
- Personal Care
- Specialty Companionship
- Caregiver Respite
- Caregiver Support Groups
- Information & Referral

*Services are provided at home, in assisted living facilities and even nursing homes or hospitals, to supplement existing care regimens.*



## Our case managers

work with you to make  
are integrated

## Our Programs

United HomeCare offers a variety of programs, working with a full spectrum of payer sources: Medicare, Medicaid and other state-funded programs, private long-term care insurers, private pay and a unique cost-share program subsidized in part by United HomeCare's charitable fundraising efforts.

Our commitment to serve those with limited financial resources goes back more than 35 years when our organization was first founded as a part of United Way.

## Private Pay

*Our private pay programs include full fee-for-service or cost-share. After an evaluation, United HomeCare will recommend a customized care plan based on the needs of each client. Private pay clients and their caregivers select exactly the services they need. We also accept private insurance programs including long-term care insurances and worker's compensation insurance, among others. Covered services vary depending on the insurer.*



“  
*The program was great!  
It came at a time  
when I was at my  
all-time lowest.  
The combination of  
the sessions with my  
Social Worker and the  
service to help my aunt was  
a tremendous help.  
My Social Worker  
gave me what I needed  
at the right time.  
Words cannot explain  
how valuable my  
Social Worker was to me.*

”  
*D. Alvarez,  
Caregiver*

Be sure all the services you need  
fit seamlessly into a cohesive plan of care.

### Medicare

United HomeCare has been licensed as a Medicare home health agency since 1999 and provides nursing care, specialized physical and occupational therapy, home health aide services, medical social work services, personal assistance with bathing, and much more.

### Long-Term Care

Serves clients enrolled in Medicaid and other publicly funded programs providing ongoing, long-term care for home-bound, low-income residents. Our Nursing Home Diversion Program for dually eligible, Medicaid/Medicare clients offers Comprehensive Community Care Services coordinated by a case manager and covers all associated costs with their care.



A Dedicated Place

## Miami's First Caregiver Resource Center

In 2010, United HomeCare opened Miami's first Caregiver Resource Center. The center provides long-term care information and links visitors to community assistance programs. It also provides a rich offering of caregiver education classes, support groups, and wellness activities. The services are free to any non-professional caregiver, to help them find solutions to the challenges they face every day.

Working closely with employers, the Center also serves as an information and referral resource for employees with caregiving responsibilities. At the work-site we offer lunch and learn educational workshops and care planning consultations.



for Caregivers.

*I have come to know United HomeCare professionally and personally, and I can testify to what this agency is doing to promote the well-being of our seniors and their families with dignity, integrity and with a tremendous sense of pride.*

*Y. Aguilar,  
Caregiver*





## Research and Innovation

Employing the latest technology and a broad vision of the mission of home health and home care agencies, United HomeCare offers a variety of innovative programs to serve the needs of a wide range of clients.

Evidence-based programs offered in partnership with academic research centers such as the University of Miami, Florida International University, Cornell University and Brown University, as well as local and national foundations, provide support for these innovative endeavors.

Our clients' health is improved and their caregivers are empowered through participation in programs for:

- Disease Management
- Alzheimer's and Related Dementias
- Brain Fitness
- Depression Alleviation
- Caregiver Support, Counseling and Education

Call our Customer Care Center (305) 716-0710  
or visit [www.unitedhomecare.com](http://www.unitedhomecare.com)





## Contact Us

If you or someone you love needs care at home  
or if you as a caregiver need support, just call us.



# United HOMECARE

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### Miami Location:

8400 NW 33rd Street, Suite 400 | Miami, FL 33122

**t (305) 716-0710** | f (305) 468-0845

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[www.unitedhomecare.com](http://www.unitedhomecare.com)

Medicare License #299991265 | Licensed Agency #21213096

### Fort Myers Location:

United HomeCare of Southwest Florida

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Medicare License #299991516